

LIBTAYO Product return information



If LIBTAYO is rendered unusable after purchase, it may be possible to return and replace it.

Returns are subject to adherence to Regeneron policies and procedures, and it is the right of Regeneron to deny replacement when misuse is suspected.

If replacement is requested, except for damaged or broken vials, product must be returned.*

LIBTAYO return procedure[†]



Step 1

Contact LIBTAYO Surround at **1.877.LIBTAYO** (1.877.542.8296) **Option 5** or visit the Trade Service Center at <http://tsc.regeneron.com>



Step 2

Complete, in its entirety, the Return Product Eligibility Certification form, which will be provided to you. **Include** proof of purchase for the units being returned (eg, copy of invoice or packing slip)



Step 3

Fax completed forms and supporting documents to 615.827.0164 or **email** them to return@regeneron.com



Step 4

Hold/quarantine the product to be returned and **follow** instructions in the product retrieval kit

*Broken vials do not have to be returned, but pictures documenting the damage should be submitted.

[†]To receive credit for returns of expired product or product damaged in shipment, please contact your distributor.

LIBTAYO[®]
(cemiplimab-rwlc)
Injection 350 mg

LIBTAYO Storage considerations



Watch for deliveries

LIBTAYO is shipped in an insulated box with gel packs sufficient to keep its temperature at 2 °C to 8 °C (36 °F–46 °F) for at least 24 hours from the time it leaves the distributor.



Inspect and unpack

Deliveries to your office should be immediately unpacked, opened, and inspected for damage. Contents should be placed in the office's medication refrigerator. Promptly report any damage to your distributor.



Rotate stock

When placing LIBTAYO in the medication refrigerator, it is a good idea to inspect and rotate your current inventory. Check expiration dates and use product with the closest expiration date first.



Monitor and protect

To best protect your LIBTAYO inventory, medication refrigerators should have an alarm and a temperature-monitoring device for deviations. Calibration of refrigerators is also a good practice. Because power outages may occur without warning, consider the use of a backup generator.

Storage of infusion solution: Store at room temperature up to 25 °C (77 °F) for no more than 8 hours from the time of preparation to the end of the infusion or at 2 °C to 8 °C (36 °F–46 °F) for no more than 10 days from the time of preparation to the end of infusion.

For more information

about product returns or to file a product complaint, contact LIBTAYO Surround at ...

1.877.LIBTAYO (1.877.542.8296) **Option 5**, Monday–Friday, 8 AM–8 PM Eastern time, or visit [LIBTAYOSurround.com](https://www.libtayosurround.com)

For any questions or concerns, or to report side effects with a Regeneron product for patients enrolled in LIBTAYO Surround, please contact LIBTAYO Surround at **1.877.LIBTAYO** (1.877.542.8296) **Option 1**, Monday–Friday, 8 AM–8 PM Eastern time.

REGENERON[®]

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US.LIB.25.01.0029 02/25

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(cemiplimab-rwlc)
Injection 350 mg